

Personal Information **Rainer Volk**



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🌐 www.rainer-volk.at

Sex: Male | Date of birth: Dec. 13th, 1960 | Nationality: Austria

Work Experience

May 2003 till now

Project Management Trainer, Consultant and Coach

- Conducting project management trainings for national and international training providers, based on the IPMA and PMI Standard, as well as agile project management methods (details see my homepage www.rainer-volk.at)
- Consulting and Coaching for several international companies, since 2010 mainly based on Agile Project Management methods and frameworks (details see my homepage)

July 2009 till June 2015

External Project Manager for the A1 Telekom Austria

- Project management for several large international IT outsourcing projects
- Project management for a large Program (NGA - Next Generation Access, IT part for establishing and extensions of the fibre network in all Austrian regions)
- Support for the Program- Portfolio- and Service Management

Sectors: IT and Telecommunications

Sept. 2003 till June 2009

External Project Manager for Raiffeisen Austria

- Project Management for the implementation of a Identity & Access Management solution including Single Sign-On for the Raiffeisen Central Bank
- Project Management for the implementation of a Secure Identity Management solution for rural Raiffeisen banking institutes

Sectors: IT and Financial Industry

Jan. 1998 till April 2003

Department Head Telecommunications at Compaq / HP Austria

- Project-, und Program- and Portfolio Management for several large international projects (e.g. a Prepaid Platform for Orange Austria, several Communication solutions for Mobilcom Austria)
- Department head for Telecommunications (since 1999)

Sectors: IT and Telecommunications

Sept. 1992 till Dec. 1997

Project Manager and Department Head at Motorola Austria

- Project-, und Program Management for the implementation of a client-server based solution for the Austrian ministry of internal affairs
- Heading the Department "Large Projects" (since 1994)

Sectors: IT, public administration and transport

June 1980 till Aug. 1992

Civil engineer, IT programmer and Business Analyst

- Civil engineer and site manager of several large construction sites including underground construction (till 1985)
- IT department head for a architecture office (ATP Vienna)
- Programmer, IT Business analyst and project manager for Siemens and Philips Austria

Sectors: Civil engineering, IT, logistics, production of consumer goods

Education and Trainings

2000 till 2017

Certifications

- 2018: SAFe Certified Agilist, certified by the Scaled Agile Inc.
- 2016: Certified Disciplined Agilist, certified by the Disciplined Agile Delivery Consortium
- 2015: Certified Scrum Master (CSM), certified by the Scrum Alliance
- 2015: Prince2 Foundation level, certified by APMG International
- 2013: Agile Project Management – Agile Certified Practitioner (PMI-ACP)
- 2008: Master's Certificate in Project Management (The George Washington University)
- 2007: Project Management Professional (PMI)
- 2003: Senior Project Manager (IPMA)
- 2000: Business English Certificate 2 (University of Cambridge)

1999 till 2001

Bachelor of Computer Science

- University of Derby, diploma in July 2001 with a first class degree

1982 till 1985
and
1975 till 1980

Higher technical education – IT and Civil Engineering

- HTL for IT und Organisation, diploma 1985 (first class degree)
- HTL for civil engineering, diploma 1980 (second class degree)

Personal skills

Languages

Mother tongue: German

Other language: English (Business English Certificate, Level 2 It. University of Cambridge)

Management skills

- 15 years lower and middle management experience (Team lead and department head)
- 20 years of experience of leading project teams (including large international Projects)

Job-related skills

- Project-, Program- und Portfolio Management
- IT und Project Management Consulting
- IT Business Analysis including creation of specifications and statements of work
- IT modelling techniques (UML and CASE Tools)
- General IT skills (Programming, Data Base know-how, networks, Hardware etc.)
- Bid management for large tenders and offers (RfI, RfP, RfQ, IfB) including contract negotiations
- Process Management, Quality Management
- Risk Management
- IT Service Management (ITIL basic skills)
- Definition of KPIs (Key Performance Indicators)

Computer skills

- Microsoft Office including MS Visio und MS Project
- Several Project Management tools
- Microsoft Windows and Data Base basic skills

Additional Information

Publications

- Book "Fifty Years IT Experience – why do so many Projects still fail?" (ISBN 9783937231211)
- Several Project Management related articles (see my Homepage)

Hobbies

- Mountain Biking
- Hiking
- Badminton
- Chess and book reading