

Personal Information **Rainer Volk**



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🌐 www.rainer-volk.at

Sex: Male | Date of birth: Dec. 13th, 1960 | Nationality: Austria

Work Experience

May 2003 till now

Project Management Trainer, Consultant and Coach

- Conducting project management trainings for national and international training providers, based on the IPMA and PMI Standard, as well as agile project management methods (details see my homepage www.rainer-volk.at)
- Consulting and Coaching for several international companies (details see my homepage)

July 2009 till now

External Project Manager for the A1 Telekom Austria

- Project management for several large IT outsourcing projects (2012 till now)
- Project management for a large Program (NGA - Next Generation Access, IT part for establishing and extensions of the fibre network in all Austrian regions)
- Support for the Program- Portfolio- and Service Management

Sectors: [IT and Telecommunications](#)

Sept. 2003 till June 2009

External Project Manager for Raiffeisen Austria

- Project Management for the implementation of a Identity & Access Management solution including Single Sign-On for the Raiffeisen Central Bank
- Project Management for the implementation of a Secure Identity Management solution for rural Raiffeisen banking institutes

Sectors: [IT and Financial Industry](#)

Jan. 1998 till April 2003

Department Head Telecommunications at Compaq / HP Austria

- Project-, und Program- and Portfolio Management for several large international projects (e.g. a Prepaid Platform for Orange Austria, several Communication solutions for Mobilcom Austria)
- Department head for Telecommunications (since 1999)

Sectors: [IT and Telecommunications](#)

Sept. 1992 till Dec. 1997

Project Manager and Department Head at Motorola Austria

- Project-, und Program Management for the implementation of a client-server based solution for the Austrian ministry of internal affairs
- Heading the Department "Large Projects" (since 1994)

Sectors: [IT, public administration and transport](#)

June 1980 till Aug. 1992

Civil engineer, IT programmer and Business Analyst

- Civil engineer and site manager of several large construction sites including underground construction (till 1985)
- IT department head for a architecture office (ATP Vienna)
- Programmer, IT Business analyst and project manager for Siemens and Philips Austria

Sectors: [Civil engineering, IT, logistics, production of consumer goods](#)

Education and Training

2000 till 2013

Certifications

- 2015: Certified Scrum Master (CSM), certified by the Scrum Alliance
- 2015: Prince2 Foundation level, certified by APMG International
- 2013: Agile Project Management – Agile Certified Practitioner (PMI-ACP)
- 2008: Master's Certificate in Project Management (The George Washington University)
- 2007: Project Management Professional (PMP)
- 2003: Senior Project Manager (IPMA)
- 2000: Business English Certificate 2 (University of Cambridge)

1999 till 2001

Bachelor of Computer Science

- University of Derby, diploma in July 2001 with a first class degree

1982 till 1985
and
1975 till 1980

Higher technical education – IT and Civil Engineering

- HTL for IT und Organisation, diploma 1985 (first class degree)
- HTL for civil engineering, diploma 1980 (second class degree)

Personal skills

Languages

Mother tongue: German

Other language: English (Business English Level 2 lt. University of Cambridge)

Management skills

- 15 years lower and middle management experience (Team lead and department head)
- 20 years of experience of leading project teams (including large international Projects)

Job-related skills

- Project-, Program- und Portfolio Management
- IT und Project Management Consulting
- IT Business Analysis including creation of specifications and statements of work
- IT modelling techniques (UML and CASE Tools)
- General IT skills (Programming, Data Base know-how, networks, Hardware etc.)
- Bid management for large tenders and offers (RfI, RfP, RfQ, IfB) including contract negotiations
- Process Management, Quality Management
- Risk Management
- IT Service Management (ITIL basic skills)
- Definition of KPIs (Key Performance Indicators)

Computer skills

- Microsoft Office including MS Visio und MS Project
- Several Project Management tools
- Microsoft Windows and Data Base basic skills

Additional Information

Publications

- Book "Fifty Years IT Experience – why do so many Projects still fail?" (ISBN 9783937231211)
- Several Project Management related articles (see my Homepage)

Hobbies

- Mountain Biking
- Hiking
- Badminton
- Chess and book reading